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PATENT APPLICATION 09/865,735



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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of:

John C. Siebel, et al.

Serial No.

09/865,735

Date Filed:

May 24, 2001

Group Art No.:

2177

Examiner:

Wong, Leslie

Title:

WEB-BASED SYSTEM AND METHOD FOR ARCHIVING AND SEARCHING PARTICIPANT-BASED INTERNET TEXT SOURCES FOR CUSTOMER LEAD DATA

MAIL STOP - AMENDMENTS

Commissioner of Patents P.O. Box 1450 Alexandria, VA 22313-1450 I hereby certify that this Information Disclosure Statement is being deposited with the United States Postal Service as Express Mail <u>EV351290455US</u> addressed to: Mail Stop - Amendments, Commissioner of Patents, Alexandria, VA 22313-1450, on August 12, 2004.

Dear Sir:

INFORMATION DISCLOSURE STATEMENT

Applicants respectfully request, pursuant to 37 C.F.R. §§1.56, 1.97 and 1.98, that the references listed on the attached PTO-1449 form be considered and cited in the examination of the above-identified application. A copy of the references are enclosed for the convenience of the Examiner. Furthermore, pursuant to 37 C.F.R. §§1.97(g) and (h), no representation is made that these references are material to the patentability of the present application.

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Applicants believe no fees are due at this time, however, the Commissioner is hereby authorized to charge any fees to Deposit Account No. 50-2148 of Baker Botts L.L.P. in order to effectuate this filing.

Respectfully submitted,

BAKER BOTTS L.L.P. Attorneys for Applicants

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Date: August 12, 2004

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Page 1 of 1 Application No. Applicant(s) PTO-1449 John C. Seibel et al. 09/865,735 Information Disclosur Citation in an Docket Number **Group Art Unit** Filing Date 068082.0113 2177 5/24/01 **U.S. PATENT DOCUMENTS SUBCLASS** FILING DATE DOCUMENT NO. DATE **CLASS** NAME 3/2002 Benthin et al. 707 102 2002/0035568 A. B. 6700575 3/04 Bovarnick et al. 345 440 3/04 DeMesa et al. 345 744 C. 6700590 6/03 Shinozaki 705 10 D. 6578009 707 1/02 Martin et al. 10 E. 6338066 2 6651048 11/03 Agrwal et al. 707 F. 6/04 Battas et al. 707 101 6757689 G. 705 8 11/00 Huang et al. H. 6151582 2002/0046138 4/02 Fitzpatrick et al. 705 27 I. 707 8/02 Li et al. 1 2002/0116362 J. K. L. M. N. FOREIGN PATENT DOCUMENTS TRANSLATION **CLASS SUBCLASS** YES NO DOCUMENT NO. **DATE COUNTRY** O. P. Q. R. **NON-PATENT DOCUMENTS** DATE DOCUMENT (Including Author, Title, Source, and Pertinent Pages) Andreas Geyer-Schultz et al., "A customer purchase incidence model applied to recommender 8/26/01 S. services" WEBKDD 2001 Mining Log data across all customer touch points, third international workshop, page 1-11 T. U.

EXAMINER: Initial if citation considered, whether or not citation is in conformance with MPEP § 609. Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to the applicant.

DATE CONSIDERED

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EXAMINER